

Hospital communication passport

information for health and social care staff **about me**



Making a Difference Together: A Health Toolkit

First name:

Surname:

Your NHS Number:

Date of Birth:

I like to be known as:



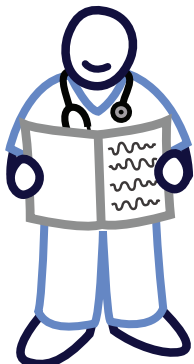
Type of home I live in (e.g. supported living, family home, professional care home):

Hours and type of support I get each day:

My religion / faith /spirituality:

This information is to help you to care for me. I may have some communication difficulties. You may need to ask my carers or relatives to help complete this form.

Check if I already have a completed Hospital communication passport.



When you first meet me, please think about:

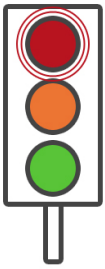
- my personal space preference
- my language and communication aids
- my mood and anxiety
- my previous healthcare experiences

Completed by:

Department:

Telephone:

Date:

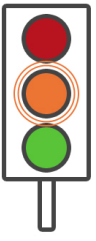


Important - you **must** know

What helps me to work with you and you to work with me?

What helps me when I feel worried, upset or frightened?

How do I show you I am in pain and what can help me with my pain?



Important - you **need** to know

What helps me to have treatment and take my medication?

What helps me to eat and drink?

What helps me with my personal care?



Important - you **should** know

What makes me feel happy?

What makes me feel calm?

What I like...

What makes me feel unhappy?

What frightens me?

What I don't like...